

# Auditing Data Access Without Bringing Your Database To Its Knees

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# **Agenda**



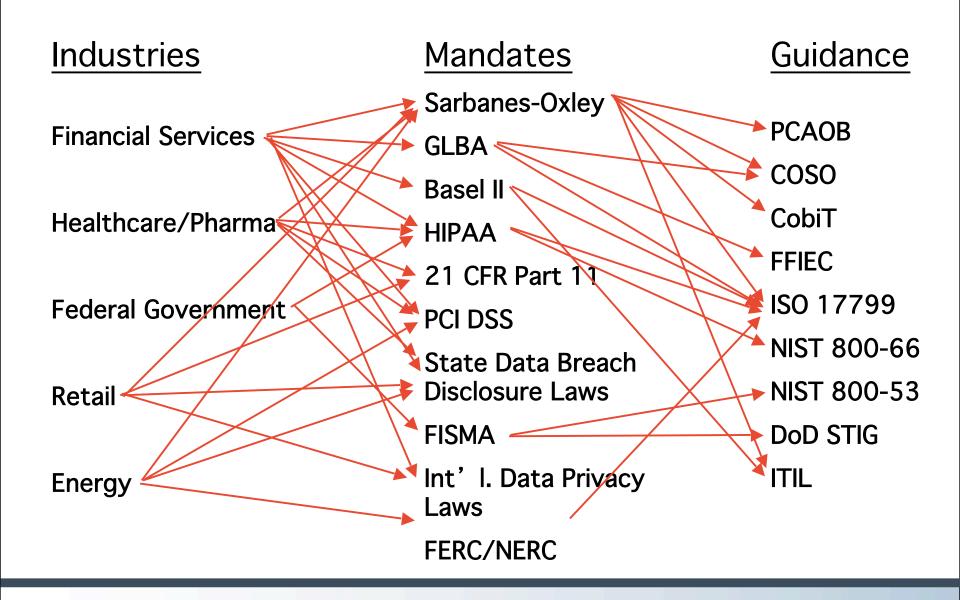
- Auditing Requirements In The Regs
- Accessing Data in the Database
- Native vs. Network Data Access Auditing
- Live Demo





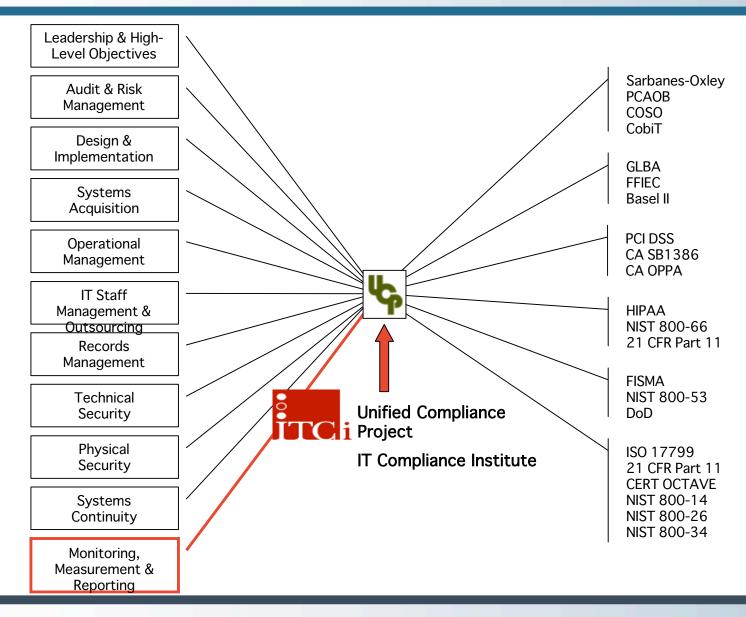
## IT Compliance Chaos





# **IT Compliance Clarity**





# What to Log



	CobiT (SOX)	PCI DSS	НІРАА	CMS ARS	21 CFR Part 11	GLBA	ISO 17799	NERC	NIST 800-53 (FISMA)
Data Access (Successful/Failed SELECTs)		3	(I)	د		(I)	د		
Data Changes (insert, Update, Delete)	رI) و (I)			د	د		د		
System Access (Successful/Failed Logins; User/Role/Permissions/Pswd changes)	(آ)و	3	د	3	(I)	د	د	(I)	د
Privileged User Activity (All)	(I) <b>د</b>	د	(I)	د	رI)	د	د	(I)	(I)
System Changes (Enable/Disable Logs, Services, Configs; Reboots, Errors)	(آ)و	د	(ا)و	د	(ا)و	(ا)و	د	(ا)و	(ا)د
Schema Changes (Create/Drop/Alter Tables, Columns)	رI) و	د	رI) و		رI) و	(ا) د	د	رI) و	(I)

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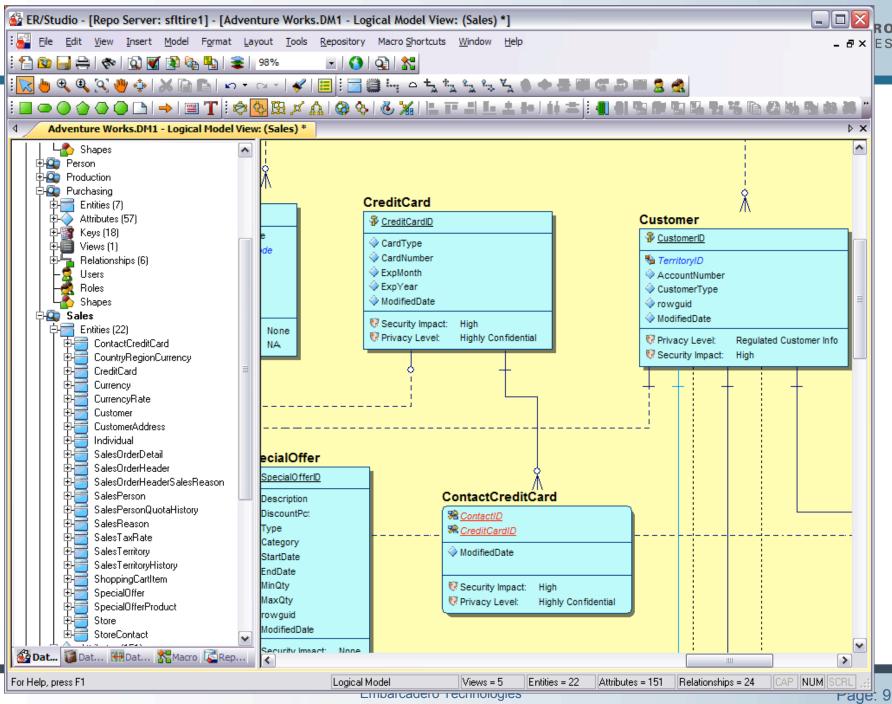


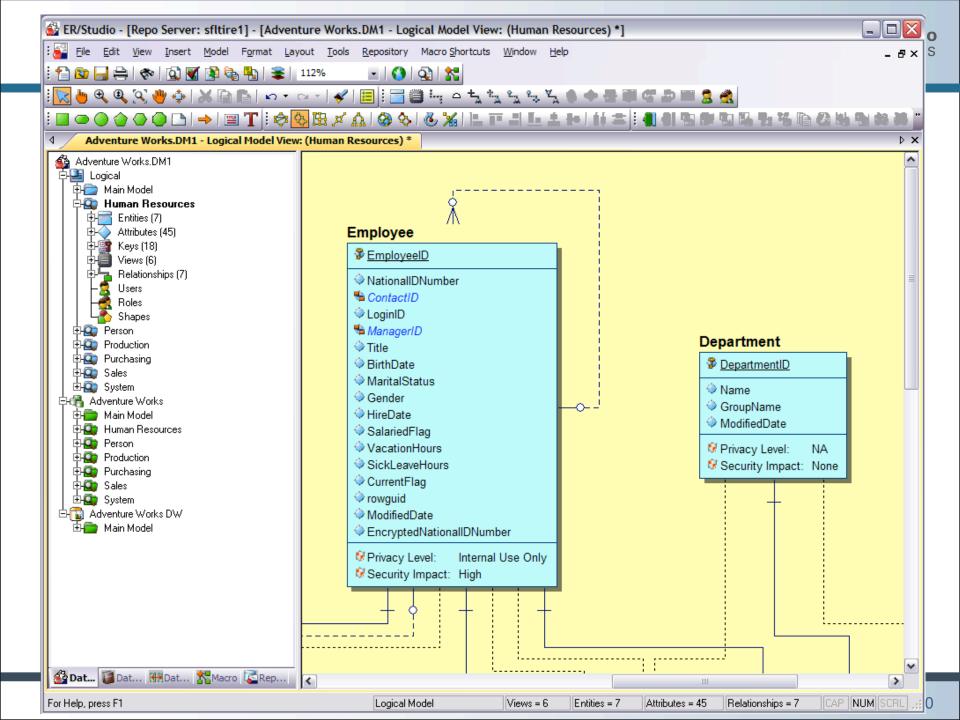
- Data Breach Notification Law
- PII = Name + SSN/DL/CC/BA Number
- Specifies notification requirements
  - When X days after discovery
  - Who everyone who's data was lost
  - Most offer exemption if data encrypted
  - Some offer exemption if "unlikely" the data will be used
- Does NOT specify how to PREVENT a breach
  - If you aren't monitoring data access, hard to know if there's a breach (except in the case of physical loss)
  - Complete audit trail will give clear picture of exactly what data was taken and which customer records were affected
- Are you better off not knowing?
  - "If I don't know a breach occurred then I'm not in violation when I don't notify anyone"
  - Willful ignorance doesn't fly with the regulators
  - Do you really want to learn about the breach from your TV?
  - Tens-of-thousands of customer calls you aren't prepared to handle

### Where is my PII?



- Many locations:
  - E-mail content security
  - Excel & Word Help!
  - Paper physical security
  - Databases largest concentration
- Scan your network!
  - Like all other types of IT assets, you will likely be surprised by how much is out there
  - Must handle devices (e.g. laptops) that aren't always connected to the network
  - Must be able to tell you what applications are installed on each device
  - Must be able to traverse network devices (bridges, routers, firewalls, etc.)
- Tricky part what kind of data is in those databases you didn't know about?
  - Reverse-engineering tools will build a data model for you
  - Have to gain access to the db first though









#### **SELECT Statement**



- Used to retrieve data from the database
- Typically generated by an application and "removed" from the business user
- SELECT name, address, ssn FROM cust\_tbl
  - Retrieves all records from that table
  - SQL itself does not contain any sensitive data (so neither does the log file)
- SELECT WHERE acct=1231231123 FROM acct tbl
  - · Retrieves only one record
  - SQL statement contains account number

# **Protecting Logs**



	CobiT (SOX)	PCI DSS	HIPAA	CMS ARS	21 CFR Part 11	GLBA	ISO 17799	NERC	NIST 800-53 (FISMA)
Limit Read Access	(I)	د	(I) <b>د</b>			5	خ		
Separate from DBs/ DBAs Being Monitored						٤	٤		
Prevent Changes	(I)	د	رI) <b>د</b>	3	د		د		5
Sufficient Storage Capacity	رI) <b>د</b>		(ا) د		3	3			5
Encrypt Sensitive Data		5	(I)			خ			
Alert on Changes, Capacity, and Errors	رI) <b>د</b>	د	(ا)و					3	5

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# Other Data Access/Retrieval Commands EMBARG

# • Additional methods:

- Stored Procedures
- Insert into
- Bulk Copy Programs
- Unload utilities
- Backup routines
- Replication services
- Proprietary APIs

#### Watch for:

- Unexpected application IDs
- Unusual syntax
- Unusual source IP



# **Review and Retention Requirements**



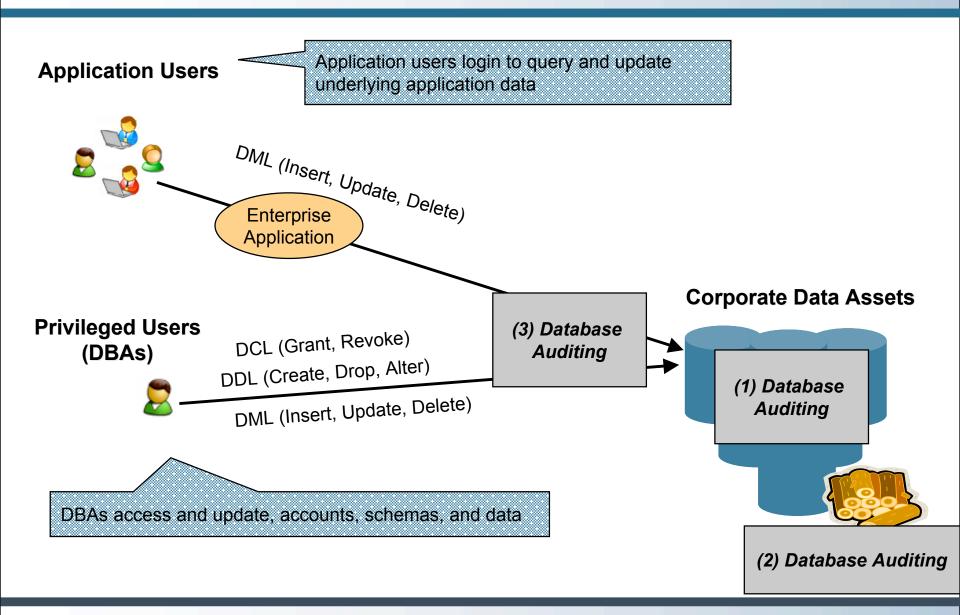
	CobiT (SOX)	PCI DSS	HIPAA	CMS ARS	21 CFR Part 11	GLBA	ISO 17799	NERC	NIST 800-53 (FISMA)
Review Logs Regularly	At least Monthly	Daily	At least Monthly	1-14 Days		Daily	خ	د	5
"On-line" Retention	1-7 Years	3+ Month	1 - 6 Years	90 Days	3	٤	٤	90 Days	5
"Off-line" Retention		1+ Years		1 Year					
Back-up Audit Trails To Separate Media	د					3	5		





# **Database Auditing Solutions**





## **Gaps in Native Auditing**



#### PERFORMANCE!

 Data access auditing can significantly slow down existing system performance affecting end-user SLAs

#### Vulnerable to insiders

DB privileged users can disable or alter logs stored on the database being monitored

#### Insufficient visibility, control

Database platforms are highly variable in audit records

#### Complex to manage

- Multi-platform environments require multiple skill sets
- Variable platforms mean inconsistent reports

#### No aggregation

Separate logs for each db instance

# Comparing DBMS Data Access Logging

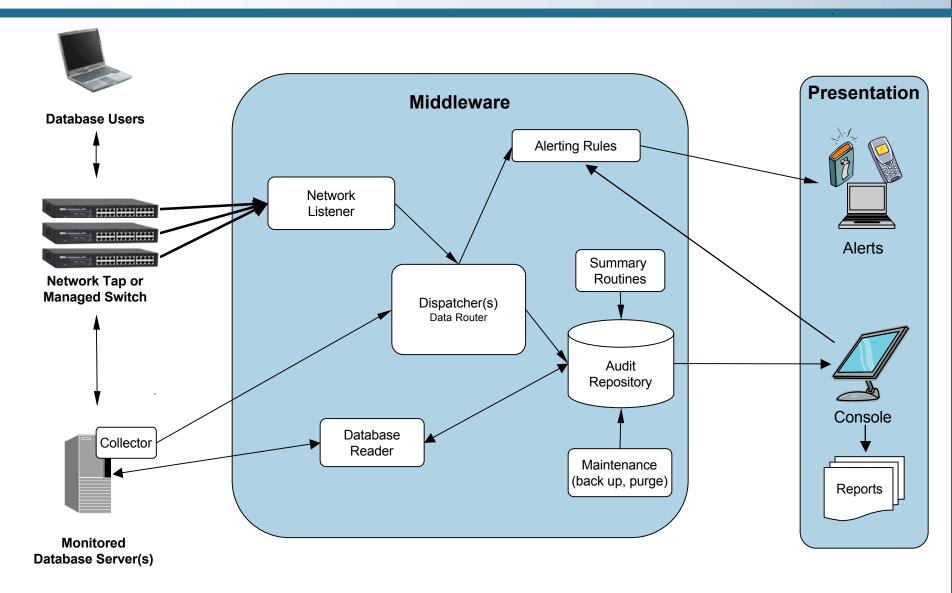


Platform	SELECT Auditing
Oracle	Fine Grain Auditing (FGA) – enhanced w/ 10g
Microsoft SQL Server	via SQL Server traces
Sybase	Sp_audit
DB2	Authorization Checking (CHECKING)
Informix	Read Row (RDRW)

- 10-30% CPU impact when enabling logging for all SELECT activity
- Often not granular must audit a group of activities or audit across all tables
- Full info such as user ID, source IP, table name not always included with the SELECT audit record (just reference numbers that must be looked up)
- Full audit log = stopped database

# **Network-based Auditing Architecture**





# Advantages To Network-Based Approach Technologies

- Transparency: no changes to Apps or DBs
- Completeness: log everything
- Performance: no impact to DBMS performance
- Availability: logging failure will not affect DBMS
- Scalability: monitor hundreds to thousands of DB instances
- Segregation of Duties: remove audit trails from control of systems/users being audited
- Coverage: consolidate and analyze across instances and platforms
- Flexibility: tailor auditing by activity, table, user, role





## **Key Reports and Alerting Rules**



- Large SELECT statements
- Failed SELECT statements
- Unauthorized source IP
- Unauthorized application ID
- Privileged Users
- Unusual SQL syntax
- Unusual increase in activity

Audience: Others?

#### Resources



#### Security Benchmarks

- NIST SP 800-70: http://csrc.nist.gov/checklists/download sp800-70.html
- CIS Configuration Benchmarks: <u>www.cisecurity.com</u>
- DISA STIG: http://iase.disa.mil/stigs/stig/
- NSA: http://www.nsa.gov/snac/downloads\_db.cfm?MenuID=scg10.3.1.2

#### Vendor Guidance:

- Oracle: http://www.oracle.com/technology/pub/articles/nanda\_fga\_pt3.html
- MS SQL Server: http://www.microsoft.com/technet/security/prodtech/sqlserver/sql2kaud.mspx
- Sybase: <a href="http://manuals.sybase.com/onlinebooks/group-as/asg1251e/sag/@Generic\_BookView/39806;td=50#X">http://manuals.sybase.com/onlinebooks/group-as/asg1251e/sag/@Generic\_BookView/39806;td=50#X</a>
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